

Certificate II in Salon Assistant – (VDSS)

COURSE CODE: SHB20216

Description:

Interested in a career in hairdressing? This hands-on course is an excellent starting point. The course provides you with the essential skills and real-world experience needed to work as a salon assistant in a professional hairdressing environment. This entry-level course is designed for secondary students who are interested in pursuing a career in the hair and beauty industry. It provides essential knowledge and practical skills to work as a salon assistant and builds a strong foundation for further study in hairdressing or beauty therapy.

You will learn things like:

- How to greet and assist clients in a salon setting
- Wash, dry, and prepare hair for services
- Performing head, neck, and shoulder massages
- Assisting with basic braiding and styling techniques
- Support day-to-day salon operations, including reception and customer service
- Performing basic blow-drying techniques
- Applying basic hair care treatments
- Maintaining cleanliness and hygiene in the salon
- Safe handling of tools and equipment
- Teamwork and customer service in a salon environment

Does this sound like you:

- Friendly and approachable – able to make clients feel welcome and comfortable
- Well-groomed and professional – neat and tidy appearance with good personal hygiene
- A good communicator – able to listen to client needs and follow instructions
- Physically capable – comfortable standing for long periods
- Detail-oriented – paying attention to cleanliness, hygiene, and salon presentation
- Creative and confident with your hands – especially when learning skills like shampooing, massage, and braiding
- Reliable and team-focused – ready to support others and contribute to a smooth-running salon

INFORMATION PROVIDED AS A GUIDE ONLY.

Please check details with nominated RTO prior to enrolment.

Venue & RTO:

RTO	Location	Delivery
GOTAFE (RTO : 3094)	Shepparton and Wangaratta	One full day per week
Kangan Institute (RTO : 3077)	Cremorne (1 year program)	Wednesday 9am-12:30pm or 1pm-4:30pm
The Masters Institute of Creative Education (RTO : 4639)	Melbourne CBD	Wednesdays

Fees:

Your school VET Coordinator can advise on fees.

Course length:

1 to 2 years depending on provider and unit selection

How to apply:

Speak to your school's VET Coordinator and complete the VDSS application form. Placement is subject to availability and school approval.

Qualification and Recognition:

- This program provides recognition of VCE VET credit. Students undertaking SHB20216 Certificate II in Salon Assistant are eligible for up to four VCE VET units at Units 1 and 2 level on their VCE, VCE VM or VPC statement of results. Scored assessment is not available.
- Entry into registered apprenticeships or TAFE programs

Career Opportunities:

- Salon Assistant - Pathway to SHB30416 Certificate III in Hairdressing or SHB30516 Certificate III in Barbering
- Support roles in hair, beauty, and retail environments
- Future apprenticeships in hairdressing or beauty therapy

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